

Atención al Cliente//Customer Support//Attention au Client

| ENERO- JANUARY- JAVIER | | | | | | | FEBRERO- FEBRUARY- FÉVRIER | | | | | | | MARZO- MARCH- MARS | | | | | | |
|---------------------------|-----|-----|-----|-----|-----|-----|-------------------------------|-----|-----|-----|-----|-----|-----|----------------------------------|-----|-----|-----|-----|-----|-----|
| L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S |
| | | 1 | 2 | 3 | 4 | 5 | | | | | | 1 | 2 | | | | | | | 1 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 27 | 28 | 29 | 30 | 31 | | | 24 | 25 | 26 | 27 | 28 | 29 | | 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| | | | | | | | | | | | | | | 30 | 31 | | | | | |
| | | | | | | | | | | | | | | | | | | | | |
| ABRIL- APRIL- AVRIL | | | | | | | MAYO- MAY- MAI | | | | | | | JUNIO- JUNE- JUIN | | | | | | |
| L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S |
| | | 1 | 2 | 3 | 4 | 5 | | | | | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 27 | 28 | 29 | 30 | | | | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 29 | 30 | | | | | |
| | | | | | | | | | | | | | | | | | | | | |
| JULIO- JULY- JUILLET | | | | | | | AGOSTO- AUGUST- AOÛT | | | | | | | SEPTIEMBRE- SEPTEMBER- SEPTEMBRE | | | | | | |
| L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S |
| | | 1 | 2 | 3 | 4 | 5 | | | | | | 1 | 2 | | 1 | 2 | 3 | 4 | 5 | 6 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 27 | 28 | 29 | 30 | 31 | | | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 28 | 29 | 30 | | | | |
| | | | | | | | 31 | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | |
| OCTUBRE- OCTOBER- OCTOBRE | | | | | | | NOVIEMBRE- NOVEMBER- NOVEMBRE | | | | | | | DICIEMBRE- DECEMBER- DÉCEMBRE | | | | | | |
| L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S | L-M | M-T | M-W | J-T | V-F | S-S | D-S |
| | | | 1 | 2 | 3 | 4 | | | | | | | 1 | | 1 | 2 | 3 | 4 | 5 | 6 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 26 | 27 | 28 | 29 | 30 | 31 | | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 28 | 29 | 30 | 31 | | | |
| | | | | | | | | | | | | | | 53 | 28 | 29 | 30 | 31 | | |
| | | | | | | | 30 | | | | | | | | | | | | | |

N Festivo//Public Holiday//Férié

N Horario de Verano// Summer Working Schedule // Horaire D'Été

N Horario Especial// Special Working Schedule//
Horaire Spécial

N Semanas Sin Expediciones//Non-Shipping Weeks//
Semaines Sans Expéditions

Las semanas sin expediciones son//The non-shipping weeks are//Les semaines sans expéditions sont: **33,34,35,53**

El Horario de Atención al cliente es de 8:00-14:00 y 15:30 a 17:30 de Lunes a Jueves. Los viernes es de 8:00 a 15:00

The working schedule is from 8:00 to 14:00 and from 15:30 to 17:30. Fridays, from 8:00 to 15:00.

L'horaire d'attention au client est de 8:00 à 14:00 et de 15:30 à 17:30 de lundi à jeudi. Les vendredis sont de 8:00 à 15:00.

El Horario de Verano es de 8:00 a 15:00 de Lunes a Viernes. Se aplica de Semana 27 a Semana 36

The summer working schedule is from 8:00 to 15:00 from Monday to Friday. It is applied from week 27 to week 36.

L'horaire d'été es de 8:00 à 15:00 de lundi à vendredi. On applique de la semaine 27 à la semaine 36.

El Horario Especial es de//The special working schedule is from//L'horaire spécial est de: 8:00 a/to/à 15:00

El Horario de Atención al cliente en Semanas 15,18 y 53 es de 8:00 a 14:00

The working schedule on weeks 15,18 & 53 is from 8:00 to 14:00

L'horaire d'attention au clients les semaines 15, 18 et 53 est de 8:00 à 14:00